



The Mill, Horton Road
Stanwell Moor
Staines
Middlesex TW19 6BJ
Tel No 01753 686811 Fax No 01753 686527
email:info@bechauffeured.com

Terms and Conditions

Payment and Deposits

1. Unless customers already have an account with Parkers Executive Cars Ltd and /or separate negotiated conditions our payment terms are strictly 7 days prior to departure
2. All prices are exclusive of VAT currently charged at 15%
3. Your booking may be subject to additional waiting time and car park charges.
4. The charge on your credit card statement will be shown as Parkers Executive Cars Ltd.

Cancellation and Refund Policy

1. If a booking is cancelled by the Customer within 48 hours from the start of the period of hire, 50% of the agreed journey cost will be charged to the customer.
2. If a booking is cancelled by the Customer within 24 hours from the start of the period of hire, 100% of the agreed journey cost will be charged to the customer
3. If the customer does not appear at the time and place designated as the pickup point, the agreed journey cost will be charged to the customer.
4. In some exceptional circumstances cancellation fees may be waved at our discretion.

Additional Terms and Conditions

- Parkers Executive Cars Ltd request a **minimum of 24 hours notice for any online bookings.**



The Mill, Horton Road
Stanwell Moor
Staines
Middlesex TW19 6BJ
Tel No 01753 686811 Fax No 01753 686527
email:info@bechauffeured.com

- If you would like to book a car with less than 24 hours notice - Please call our help-line: +44 (0)1753 686811
- Whilst we do our utmost to ensure our drivers are punctual, you will understand that we cannot accept responsibility for delays caused by circumstances outwith our control.
- The driver will drive at safe and sensible speeds in accordance with road conditions, traffic and the legal speed limits.
- Customers are responsible for any damage they cause to the interior and or exterior of a vehicle on hire to them and will be billed accordingly for any repair or valeting required in order to reinstate a vehicle to working order.
- We may occasionally provide subcontracted vehicles.
- By supplying your email address you permit Parkers Executive Cars Ltd to contact you via email, in return we promise never to supply your email to any third party.
- Unless it is stipulated by the customer at the time of booking that passengers are unable to request variations to the agreed schedule and destination, our drivers will comply with passengers' requests. Any variations will be charged in accordance with our standard pricing structure. The total journey cost will not be less than that agreed at the time of booking
- We reserve the right to change your vehicle or chauffeur at any time if circumstances deem it necessary.
- Our Chauffeur(s) will travel by the most appropriate route on the day, unless instructed otherwise by the Customer at the time of booking.
- Parkers Executive Cars Ltd's vehicle(s) and sub-contracted vehicles are fully insured for passenger and third party claims. However, customer's property is carried entirely at their own risk and Parkers Executive Cars Ltd shall not be held responsible/liable for any loss/damage to such property.



The Mill, Horton Road
Stanwell Moor
Staines
Middlesex TW19 6BJ
Tel No 01753 686811 Fax No 01753 686527
email:info@bechauffeured.com

- Parkers Executive Cars Ltd will keep a lost property book at their office, and will endeavour to return any lost goods left in our vehicle(s) or subcontracted vehicle(s) to the customer.
- Parkers Executive Cars Ltd and its chauffeurs have the right to refuse to carry any passenger who is thought to be under the influence of alcohol or drugs and whose behaviour poses a threat either to the Chauffeur, the vehicle or any other passenger(s).
- Parkers Executive Cars Ltd maintains a strict non-smoking policy in all its vehicles.
- Nothing contained in these terms and conditions can affect the Customer's statutory rights.